



भारतीय सूचना प्रौद्योगिकी संस्थान पुणे

Indian Institute of Information Technology Pune

(An Institute of National Importance, established by MHRD, Govt. of India under PPP mode)

A/P. Sudumbre, Talegaon-Chakan Road, Tal. Maval, Dist. Pune -412109, Maharashtra, India

Phone:020-22507224/ 0211-4257000 Website: www.iiitp.ac.in

Reference No. IIITP/ILL/2019/509

Date: 12/03/2019

Enquiry Letter

Subject: Inviting Quotations for providing dedicated 50 and 100 Mbps (1:1) Internet Leased Line Connectivity with last mile on fiber at IIIT Pune from reputed and experienced Internet Service Providers.

Sealed Quotations are invited from reputed organizations for providing dedicated fifty and hundred Mbps (1:1) Internet Leased Line Connectivity with last mile on fiber for a period of one year at IIIT Pune as per the Annexure-I.

Terms and Conditions:

1. Installation & Commissioning:

- I. Project work will be completed within 2 weeks from the date of issue of the Purchase order/Work order. All the aspect of safe delivery, installation, Commissioning and uplink of the Service Provider.
- II. If the Service Provider fails Of the connectivity shall be the exclusive responsibility to providing the connectivity by the specified date, then the penalty at the rate 1% per week of the total order value subject to maximum of 5% of total order value will be deducted. Thereafter for purchase order will be cancelled and the purchase order for the further delay the product/ services will be placed on another vendor and the difference in cost will be borne by the service provider.

2. Contract Period:

- I. The contract period for providing dedicated 50 and 100 Mbps (1:1 uncompressed, unshared) Internet Lased Line Connectivity to Institute would be for 3 months and extendable based on performance up to 2 years.



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- II. The agreed price would be applicable throughout the contract period. No hike in price would be admissible; however, if the prices are reduced on any account, benefit of the same should be passed on to the Institute.

3. Payment Terms & Condition:

- I. 100% of the onetime installation & commissioning charges shall be paid after two months from the commissioning of the uplink connectivity, on submission of the uplink connectivity test report.
- II. Annual Recurring (bandwidth) charge shall be payable on quarterly basis at the end of the quarter within fifteen days after receipt of bill from the Service Provider.
- III. No Advance payment policy.

4. The institute reserves the right to select or reject the offer of the vendor.

5. The last date for submission of Quotation is **05/04/2019 (extended)** before 15:30 Hours. Quotations received beyond the submission date/ time will not be accepted and will be rejected, unopened.

6. Quotations will be opened on **05/04/2019 (extended)** at 16:00 Hours at the Director, IIIT Pune in presence of the bidder's representatives who wish to attend. In the event of any change in the date of opening the same will be internalized for all.

7. The bidder shall sealed quotation in an envelope addressed for the Director, IIIT Pune. The envelope will also bear the following identification.

“Quotation for providing dedicated 50 and 100Mbps (1:1) Internet Lased Line Connectivity”



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Quotations must be received in the Office of **Director, Indian institute of information Technology Pune, Sudumbre, Talegaon-Chakan Road, Tal. - Maval, Dist.-Pune, Pin-412109, Maharashtra, India** in the prescribed format.

Format for Financial Bid for Internet leased line 50 Mbps bandwidth (1:1 uncompressed unshared)

Note – Please fill separate table for 50 and 100 Mbps internet lease line

SR. no	Particular	Prices in INR
A. One time charges		
1.	One time installation and commissioning charges of leased line at Institute	
2.	Taxes (as applicable)	
Subtotal for 50Mbps separately		
B. Quarterly (One) Recurring Charges		
1.	50 Mbps dedicated Internet leased line Charges with all necessary hardware and software required (1:1 uncompressed, unshared)	
2.	Taxes (as applicable)	
Grand Total (A+B) in Rupees (Inclusive of Taxes)		



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Format for Financial Bid for Internet leased line 100Mbps bandwidth (1:1 uncompressed unshared)

Note – Please fill separate table for 50 and 100 Mbps internet lease line

SR. no	Particular	Prices in INR
A. One time charges		
1.	One time installation and commissioning charges of leased line at Institute	
2.	Taxes (as applicable)	
Subtotal for 100 Mbps separately		
B. Quarterly (One) Recurring Charges		
1.	100 Mbps dedicated Internet leased line Charges with all necessary hardware and software required (1:1 uncompressed, unshared)	
2.	Taxes (as applicable)	
Grand Total (A+B) in Rupees (Inclusive of Taxes)		



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Annexure -I

Institute requirement for 50 and 100 Mbps bandwidth (1:1 uncompressed dedicated Internet Leased line connectivity)

1. The Service Provider shall be responsible for installation, commissioning and configuring of hardware and uplink of connectivity.
2. Service Provider must provide IP Pools of 10 IPs
3. The Service Provider will do preventive maintenance once to keep the systems running. The schedule will have to be adhered to strictly.
4. The Service Provider shall provide dedicated Internet leased line connectivity at all the time (24X7X365) (1:1 uncompressed and unshared) as mentioned in Annexure-1 at Institute.
5. The Service Provider shall provide related hardware and software for smooth working of Internet.
6. Packet Losses: Less than 1% (Average over 1000 ping) at any given point of time to any part of globe.
7. Network Availability (uptime) More than 99.5% per month.
8. Reports for performance, monitoring/usage to be submitted by the ISP on weekly or monthly basis or as per requirement of the Institute.
9. Downtime Calculation. Downtime shall be calculated as $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$. Deduction in payment will be made for downtime in the quarterly bills raised by the ISP
10. The response time for attending the faults will be 1 hour after they are reported to the ISP. The ISP will rectify the faults within 1 hour failing which the vendor will arrange temporary replacements. The services shall be provided 24x7 a week.



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11. Internet service provider provides the Dual internet line. Primary Last mile Fiber optic cable and secondary RF, Also provide the required hardware and software.

12. **Downtime penalty in % of monthly payment:**

Sr. No	Downtime	Penalty in % on Monthly bill
1.	$\geq 99.5\%$	0
2.	≥ 99 to < 99.50	10
3.	≥ 98.5 to < 99	20
4.	≥ 98 to < 98.5	30
5.	≥ 95 to < 98	50
6.	≥ 90 to < 95	70
7.	$< 90\%$	100

13. Downtime due to the following situation will not be considered for the purpose of penalty:

- Link down due to power failure /or any situation which are beyond the control service provider.
- Link down due to schedule maintenance by the Service Provider with prior approval of the Institute.

Director, IIIT Pune